

Privacy Policy

At FM Downes & Co Insurance & Mortgage Brokers we are committed to ensuring the privacy of your information and will only ask for personal information that is relevant in order to answer a specific query or process a specific task (e.g. your name, address, email etc)

We do not forward information about you to any third party, except as required by law.

It is the policy of FM Downes & Co Insurance & Mortgage Brokers:

- To comply in full with the requirements of all Data Protection legislation and codes
- To develop our Data Protection compliance procedures on a "best practise" basis
- To obtain and process information fairly
- To keep it only for one or more specified, explicit and lawful purposes.
- To use and disclose it only in ways compatible with these purposes
- To keep it safe and secure
- To keep it accurate, complete and up-to-date
- To ensure that it is adequate, relevant and not excessive.
- To retain it for no longer than is necessary for the purpose or purposes.
- To respond to access requests as required by law.

At FM Downes & Co Insurance & Mortgage Brokers we understand how important the security and confidentiality of your information is to you. Keeping customers' information secure is a top priority for ours. Our goal is to protect your information on the Internet in the same way as we would our normal business information.

However, public internet email is a communication channel which cannot be guaranteed to be secure. As such, there are no guarantees that any email or its contents:

- Will be delivered within a reasonable timeframe or at all,
- Has not been intercepted by a third party
- Are unaltered from the time of transmission.

All personal data that is received by FM Downes & Co Insurance & Mortgage Brokers is kept on our secure system using appropriate physical and technical measures which are reviewed regularly.

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www.fmdownes.com

Francis M Downes t/a FM Downes & Co. is regulated by the Central Bank of Ireland.
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